



Terms and conditions

1. Refunds
All sales are final once payment is made; no refunds will be issued.
2. Protection of Personal Information (POPI)
Please note that Moon Investments will be processing information provided in accordance with its Privacy Policy which takes account of the requirements of the Protection of Personal Information Act No 4 of 2013.
3. Cut-off Time for Gold Krugerrand and Gold Bar sales
All gold Krugerrand and Gold Bar sales must be paid for and confirmed before 13:00, this is the cut-off time for such sales.
Payments received after this time will result in the price being set on the following business day.
Please note we do not trade in Gold Krugerrands or Gold Bars on UK bank holidays.
4. Krugerrand Purchases

Please note with the purchasing of Krugerrands:

No cash payment, cash deposits or third party payments are accepted, strictly EFT only.
Payment from person or entity making the purchase only.

Conditions and requirements attached to purchasing investment products from Moon Property Investments CC., Registration Number 2022/871455/07, hereinafter refer to as Moon Investments.

1. I confirm that Moon are registered with the Financial Intelligence Centre (FIC) as a Reporting Institution and are bound by the FIC's Anti-Money Laundering (AML) and Combating the Financing of Terrorism (CFT) legislation. I further confirm that they are obligated to report certain qualifying transactions as well as suspicious transactions to the Financial Intelligence Centre without notification.
2. I confirm that Moon Investments are committed to a Know Your Counterparty (KYC) screening and verification policy and agree to provide them with any and all information, proof and documentation as they may reasonably require. I further agree that such records may require updating from time to time.
3. I confirm that no Krugerrands can be purchased without a copy of an individual's identity document. In the case of a company, I will provide Moon with the CK documentation (as issued by the CIPC) as well as the identity documents of all directors / members / representative applicant. In the case of a trust, the Letter of Authority (as issued by the Master of the High Court) and certified identity documents of all trustees / representative applicant.
4. I acknowledge that no third party payments are permitted I
5. I understand that I cannot purchase Krugerrands by means of cash, whether physical or by cash deposit.

By submitting my personal information, I acknowledge that I have read, understood and agree to be bound by the Terms and Conditions and Privacy Policy of this website.